COVID-19: SUPPORT FOR BUSINESSES

Public health measures

Updated June 17, 2020
CONSIDERATIONS

Some businesses are adapting to remain open in the current environment. Others are starting to plan for re-opening once it is safe to do so. All workplaces will need to adapt to a “new normal” by putting public health measures in place. These could include enforcing physical distancing, using masks or face coverings, cleaning frequently used surfaces, and other measures.

GUIDANCE AND ADVICE

Risk mitigation tool for workplaces/businesses operating during the COVID-19 pandemic

Viruses that cause respiratory illnesses such as COVID-19 can be spread in the workplace. Workplaces/businesses need to consider risks to employees, customers and clients during the COVID-19 pandemic, and implement appropriate measures to mitigate potential risks. The Public Health Agency of Canada has published guidelines to help businesses and workplaces make informed decisions on actions they can take.


Guidance for workplaces and businesses operating during COVID-19

Avoid risks to employees, customers and clients during the COVID-19 pandemic. This is not applicable to workplaces where health care is provided. First responders and health care workers should follow the occupational health and safety and infection prevention and control practices within their workplace.


Advice for essential retailers during COVID-19 epidemic

Essential retailers are providing critical services in their communities by ensuring safe and reliable access to food, supplies and other provisions. During the COVID-19 pandemic, it is important for these retailers to implement appropriate public health measures and to adjust their operations to prevent and reduce the spread of COVID-19 among their workers and customers.


Prevention and risks – Hygiene, cleaning, wearing non-medical masks and cloth face coverings

The prevention and risks page provides key information and advice on personal hygiene practices, the cleaning of surfaces and the use of non-medical masks or face coverings.

Travel

If employees are required to travel, they should review travel health notices and take appropriate precautions.


AWARENESS RESOURCES

Preventing COVID-19 in the workplace: Employers, employees, and essential service workers

Cleaning and disinfecting public spaces (COVID-19)

Handwashing

Physical distancing

Non-medical masks and cloth face coverings

Help reduce the spread of COVID-19
About coronavirus disease / Know the facts (COVID-19)


COVID-19 Symptom Self-Assessment Tool

The COVID-19 symptom self-assessment tool can help determine whether you or an employee need to be tested. [https://ca.thrive.health/covid19/en](https://ca.thrive.health/covid19/en)

Provincial and territorial public health authorities


MENTAL HEALTH RESOURCES

Taking care of your mental health during COVID-19


Wellness Together Canada: Mental Health and Substance Use Support Portal

COVID-19 has placed substantial strain on individuals and families across the country. Isolation, financial and employment uncertainty, and disruptions to daily life are challenging Canadians in a number of ways. Many people are concerned about their physical and mental well-being.

*Wellness Together Canada* provides free online resources, tools and apps, as well as connections to trained volunteers and qualified mental health professionals when needed. Resources include modules for addressing low mood, worry, substance use, social isolation and relationship issues.

ADDITIONAL RESOURCES


For more information and the latest updates on COVID-19 in Canada, please visit: [Canada.ca/coronavirus](https://www.canada.ca/coronavirus)